



Cross Country Dreaming in Canada: Montreal, Quebec City and Toronto boast best hotels in the country

April 3,
2017

- Canada ranks fourth, with 86 hotels scooping gold in Hotels.com Loved by Guests Awards 2017
- Montreal, Quebec City and Toronto have the most award-winning hotels in Canada chosen by guests
- Canadian hotels named best for family, beach, boutique, business, LGBT, luxury, new, ski, and spa



TORONTO - April 03, 2017 - 86 hotels in Canada have been revealed as the country's ultimate hotel hotspots, according to the Hotels.com™ Loved by Guests Awards 2017, where the hotel guests are the real judges.

Although Montreal, Quebec City and Toronto topped the list of award-winning cities in Canada, travellers can check into prize-winning properties in more than 39 towns and cities across the country.

A strong French connection earned the province of Quebec the top spot for most award-winning hotels in Canada, with 27 total guest favourite accommodations across the province.

Top 5 Cities in Canada winning Loved by Guest Gold Awards:

1. Montreal - 13 hotels
2. Quebec City - 11 hotels
3. Toronto - 8 hotels
4. Vancouver - 8 hotels

5. Whistler – 4 hotels

Hotels.com has over 25 million trusted, genuine guest reviews on its website and is seeing a shift in reviews becoming a more powerful influence than official star ratings, especially as these can be read instantly on travellers' smartphones on the go.

To find this year's best of the best, the travel experts analysed millions of guest reviews, with 2,500 hotels across 87 countries being recognized as truly outstanding. Those taking home the top prize of a Loved by Guests Gold Award* have all achieved an average guest review rating of 4.7 or higher* (out of 5).

Worldwide, hotels in the US were the biggest gold award winners, with 969 properties being recognized. Other top countries included the UK (171 hotels), Italy (153), Canada (86) and Spain (70).

The destinations around the globe where travellers are most likely to check into a gold award-winning hotel are: London (31 hotels), Rome (27), Prague (25), Florence (24), Venice (24) and Hanoi (23). To bag the best deals on hotels in these top destinations, download the Hotels.com mobile app for access to Secret Prices.

The Gold Stars

There were 17 hotel superstars that scored the coveted 5 out of 5 from all their reviews in 2016. These top marks went to 10 hotels in the UK, three in Italy, one in the US, one in Croatia and one in the Czech Republic.

Best in Class

When today's mobile-savvy travellers are heading to the beach, looking for an amazing spa hotel or just want some all-inclusive indulgence, then they should look no further than the 1,000 hotel winners in the Loved by Guests 'Best for' categories**. These awards celebrate the very best 100 hotels for each of the 10 bespoke categories – Luxury, Business, Boutique, LGBT, Beach, Ski, Family, Spa, New and All Inclusive.

For those Canadian travellers looking for an LGBT-friendly resort, Comfort Hotels Bayer's Lake in Halifax, Nova Scotia was awarded the top spot across the country.

"The Loved by Guests awards celebrates those top notch hotels that clearly offered guests a special experience worthy of a glowing review. We're finding reviews are becoming more powerful than ever. In fact, many travellers prefer to book based on guest reviews rather than official star ratings. Think of how many times you've chosen a hotel because you've been scrolling through reviews on your smartphone and read about its comfy beds and fantastic breakfast. Hotels.com now has 25 million guest reviews that, not only offer inspiration, but also help travellers make informed decisions on the best hotels for them," said Josh Belkin, Vice President and General Manager, North America for Hotels.com brand.

All these guest favourite hotels are bookable through the award-winning Hotels.com mobile app, available on iOS and Android. Look out for the Loved by Guests badges to find your favourite. Check out some of the award winning hotels on Facebook, Twitter and Instagram using the #LovedbyGuests hashtag or visit <https://ca.hotels.com/page/loved-by-guests/>

###

Notes to Editor

**To receive a gold award, properties must have received an average customer review score of 4.7 or higher, based on a minimum of 50 reviews as of December 31, 2016.*

***To receive a 'best for' award, the 1,000 hotels with the highest average customer review score in each category were chosen, based on a minimum of 20 reviews as of December 31, 2016.*

Loved by Guests Gold Award Winners by Country

1. United States of America - 969
2. United Kingdom - 171
3. Italy - 153
4. Canada - 86
5. Spain - 70
6. Germany - 54
7. Mexico - 50
8. Portugal - 49
9. Japan - 48
10. Thailand - 42

Loved by Guests Gold Award Winners by City

Top EMEA Cities

1. London - 31
2. Rome - 27
3. Prague - 25
4. Florence - 24
5. Venice - 24

Top North America Cities

1. New York - 15
2. Houston - 14
3. Chicago - 13
4. Montreal - 13
5. Quebec - 11
6. Toronto - 8
7. Vancouver - 8
8. Charleston - 8
9. Austin - 7
10. Boston - 6

Top APAC Cities

1. Hanoi - 23
2. Siem Reap - 17
3. Tokyo - 14
4. Ubud - 13

5. Taipei - 11

Top LATAM Cities

1. Buenos Aires - 7
2. Santiago - 7
3. Playa del Carmen - 6
4. Bogota - 5
5. La Fortuna - 5

About Hotels.com (www.hotels.com)

Hotels.com L.P. operates Hotels.com, a leading online accommodation booking website with properties ranging from international chains and all-inclusive resorts to local favourites and bed & breakfasts, together with all the information needed to book the perfect stay. Customers get instant savings with Secret Prices through our mobile booking app and Hotels.com Rewards members can earn and redeem free*** nights at thousands of properties worldwide.

***Free night subject to taxes and fees

© 2017 Hotels.com, LP. Hotels.com and the Hotels.com logo are either registered trademarks or trademarks of Hotels.com, LP in the U.S. and/or other countries. All other trademarks are property of their respective owners.

Kaitlin Marrin

Hill + Knowlton

416-413-4565

Kaitlin.Marrin@hkstrategies.ca